# **NGSU Membership for Aegon Employees**

NGSU and Aegon have negotiated a Recognition Agreement that recognises NGSU as the sole representative and bargaining agent of the employees of Aegon UK Corporate Services Limited working at Aegon Financial Planning at Origen, excluding members of the Executive Committee or Board of Aegon UK Corporate Services Limited, and employees in other parts of the Aegon group.

This means that NGSU will be negotiating on terms and conditions for this group of employees (including pay) with the business. We will also continue to provide advice, support, and representation to individuals under the Resolving Issues at Work, Redundancy, and other policies.

#### **About NGSU**

NGSU is an independent trade union that has been representing employees at Nationwide for over 50 years and we work hard to protect and advance the interests of our members. We've a team of independent, experienced, professional staff to support, advise and represent our members during what can be very difficult times, who know your contract of employment, the area you're working in, what your rights are, so that you don't have to, giving you access to an independent point of advice and support in the workplace.

We also have a team of trained Union Reps who support union members in their business areas and consult with local management.

## How much does it cost and how can I join NGSU?

You do not pay anything in the month of joining – after this there is a monthly subscription based on your contracted weekly hours – see <a href="https://ngsu.org.uk/subscriptions/">https://ngsu.org.uk/subscriptions/</a> for details.

You can join us online at <a href="https://ngsu.org.uk">https://ngsu.org.uk</a> or, if you were a member in the past and wish to rejoin, you will need an application form from <a href="magsu@ngsu.org.uk">ngsu@ngsu.org.uk</a>.

## Can NGSU support me with any disputes that might arise with Aegon?

Yes. We can provide general advice about dealing with a dispute and where necessary we'll pay for special legal advice from the Union's solicitors and, if appropriate, we'll support any legal action required to enforce any contractual entitlements you're due.

In some cases it may also be possible for us to use our relationship and contacts in Aegon to resolve problems informally before they escalate.

#### **Can NGSU represent me at a formal hearing with Aegon?**

As a member of NGSU you have the right to be represented at a formal disciplinary or grievance hearing by an NGSU officer. We hope that you'll never find yourself in a disciplinary situation, but every year a number of employees do – so it's important that you know how to access our help just in case you need it.

If you are required to attend a formal hearing it's important that you contact us immediately on **01295 710767** to arrange representation.

If you've paid three month's subscriptions (or one month's subscription if joining in your probationary period) you'll be entitled to full representation rights – including legal support if necessary and appropriate. If you've just joined we can still give you advice and talk you through the process – so it's still important that you call us for help.

## What other advice and legal support can NGSU provide?

As a member you'll be eligible for free advice from our 24-hour legal helpline, provided by our solicitors, Slater & Gordon, who provide initial legal advice on <u>a range of legal issues</u>. You'll also qualify for our free personal injury and compensation service - we pay the costs, you get 100% of any compensation due.

### What other benefits do NGSU provide?

NGSU offers a wide and varied range of <u>services and benefits</u> - as a member you're eligible for all of these including:

**Car Leasing:** Affinity Leasing offers discounted vehicle leases and monthly finance tailored to your requirements across a range of makes and models; there's also the option to buy at the end of the term.

**Commission Rebate Scheme:** Members and their immediate family can get a 50% commission rebate on insurance products arranged by IFS Wealth & Pensions, an independent company able to offer a non-advised Premium Comparison Service to NGSU members and their immediate family.

**Gym Scheme:** Discounts at over 3000 gyms and clubs across the UK and Ireland.

**JamDoughnut:** The ultimate instant cashback App offering immediate savings from over 150 leading brands online and in-store. Can be used with loyalty cards, other cashback apps, and discount cards!

**Monthly Subscription Draw:** Win up to £15,000 per month in our member-only lottery! You can buy up to 10 chances with each chance costing £1.

**NGSU Extras:** Online discounts on vouchers and gift cards, and offers from some of the best names on the high street plus the **Salary Extras App**, discounted e-gift cards plus cinema tickets direct to your mobile.

**NGSU Travel Club:** Allows members and their family to make savings on the cost of holidays and other travel arrangements. Run by Benchmark Travel, it provides fantastic travel deals and will try to beat any other travel agent/website deal by giving NGSU members an extra discount. The savings are a great way to make your holiday budget go further and could even cover the cost of your union membership. Only available to NGSU and three other Trade Unions who have members from former building societies.

**UK's Top Attractions:** Discounts on great family days out

## What if I'd like to become a Union Rep?

In order to become a Rep there needs to be a vacancy and you would usually need to have six month's NGSU membership at the point of nomination (however the National Executive Committee (NEC) can approve exceptions if no other candidate has come forward).

For more details please visit our website or contact Kerry Wagg, Rep Support Officer, on 01295 710767 or at Kerry@ngsu.org.uk. NGSU Reps at Aegon are not, however, entitled to sit on the NEC.

#### Where can I learn more about NGSU?

Find out more about NGSU at <a href="https://ngsu.org.uk/working-with-aegon/">https://ngsu.org.uk/working-with-aegon/</a> or call us on **01295 710767** Mon-Fri 9am to 5pm.