

**JOIN  
12,000+  
members**

Nationwide Group Staff Union

**join us**

Join 12,000 members for  
peace of mind at work

**DIGNITY  
& RESPECT**

NGSU works to ensure  
all members are treated  
fairly and have an equal  
opportunity to fulfill  
their potential.

**WORKING  
TOGETHER TO  
TACKLE ISSUES  
ON BEHALF  
OF UNION  
MEMBERS**

**JOB  
SECURITY,  
FAIR REWARD,  
& DIGNITY  
AT WORK**

**SU**  
Protecting Your Interests

T: 01295 710767

E: [ngsu@ngsu.org.uk](mailto:ngsu@ngsu.org.uk)

**ngsu.org.uk**



# why join?

NGSU is an independent trade union, representing employees of Nationwide Building Society. We have over 12,000 members.

NGSU is a staff union – that means we dedicate all our efforts and resources to looking after the interests of Nationwide employees.

We do not make donations or affiliate to any political party – we're here to help you.

## why NGSU?

NGSU works to make Nationwide a great place to work for our members. We are recognised by the Society to negotiate terms and conditions on your behalf.

We take a constructive approach to industrial relations and work together with Nationwide to find the best solution – but we always work towards our objective of protecting your interests at work.

There's real strength in numbers and by joining 12,000 other members you'll be giving NGSU a bigger voice when it negotiates with the Society on the things that really affect YOU.

When you join NGSU, you will benefit from confidential, professional advice to support you in all aspects of your career at Nationwide – and our free legal helpline can help with matters outside of work too.

**NGSU will be there when you need someone on your side.**

**WIN**  
up to  
**£15,000**  
every month

## benefits galore

As well as working hard for you at work, NGSU offers many other benefits when you become a member:

- **Free legal helpline** – 24/7
- **Free personal injury advice** & compensation service
- A dedicated team of **professional union officers** across the UK
- 100's of trained **workplace representatives** to support you with individual needs
- **Regular communication** – including newsletters, magazines, website and social media
- **Online Forum** – chat direct to the Union & other members in our online forum
- Save money on your holiday & travel from our **free travel club**
- **Commission cashback** – commission rebate services
- **NGSU Extras** – discounts on vouchers from some of the biggest names on the high street
- **Discounts** on days out and other goods & services
- Subscription draw – **win up to £15,000** in our monthly prize draw

**Union representation & legal support services are for members only.**

**Don't wait until you need us to join as restrictions may apply.**

## How to join

You can pay your subscription by salary deduction or by direct debit.

- **Complete the application form opposite and return to the address below**
- **Join online at [www.ngsu.org.uk](http://www.ngsu.org.uk)**

# Nationwide Group Staff Union

## MEMBERSHIP APPLICATION



### PERSONAL DETAILS

EMPLOYEE NUMBER

DATE OF BIRTH

TITLE FORENAMES

SURNAME

HOME ADDRESS

POSTCODE

HOME EMAIL ADDRESS

MEMBERSHIP CLASS (PLEASE TICK ONE)

Full-time  Part-time (16 hours & over)

DATE JOINED NATIONWIDE

Short-time (less than 16 hours)

HOME TELEPHONE/MOBILE NUMBER

Maternity  Pensioner

BRANCH / DEPARTMENT

PREFIX/ COST CENTRE

Temporary  Contractor  Associate

### MONTHLY SUBSCRIPTION DRAW: Please state number of chances & tick agreement box

I wish to apply for £  chances in the Monthly Subscription Draw.  
Each chance costs £1 (maximum 10 chances - £10)

Draw subscriptions will be paid by the same method as your Union subscriptions.

I agree to be bound by the monthly subscription draw rules and understand that the names of winners will be published by the Union. The draw rules are available at [www.ngsu.org.uk](http://www.ngsu.org.uk)

### PAYMENT METHOD: Please tick your chosen method of payment

**Salary Deduction** I agree that subscriptions will be paid by salary deduction and consent for NGSU to disclose my membership to Nationwide and share information necessary for the collection of payment. This payment method is only available to Nationwide employees.

**Direct Debit** Please complete the instruction to your bank/building society below. Associates, Temps & Contractors must pay by Direct Debit.

### DECLARATION: Please sign to confirm your agreement and consent

**Membership:** I apply for membership of NGSU and agreed to abide by the Union's rules and to pay the appropriate subscription rate for the duration of my membership. I understand I may obtain a copy of the rules from the Union's office or [www.ngsu.org.uk](http://www.ngsu.org.uk).

**Personal Information:** I understand that you will use the information I have provided for the purpose of Union activities; determining my membership class; provision of services and to fulfil statutory obligations. More information about how we process personal information and your rights is available at [www.ngsu.org.uk](http://www.ngsu.org.uk).

If you would like more information about membership, please contact us at NGSU, 37 Main Road, Middleton Cheney, Banbury OX17 2QT.

Signature

Date

### COMMUNICATIONS & MARKETING: Please tick to agree to receive Union communications

From time to time we would like to send you details of benefits and discount schemes. This may be as part of our normal member communications, including newsletters and member magazine, which will also include articles about Union activity, or as separate communications. We may include information on behalf of other organisations who are our approved partners but we will not share or sell your personal information to other organisations for direct marketing purposes. Our newsletters and magazine are available

in digital format on our website [www.ngsu.org.uk](http://www.ngsu.org.uk). We will always send you information necessary to meet our statutory obligations, for example, to conduct ballots and elections.

I agree to receive NGSU communications which include marketing material:

by post  by e-mail



### Instruction to your bank or building society to pay by direct debit

Please fill in the whole form using a ball point pen and send to:

**NATIONWIDE GROUP STAFF UNION**

Middleton Farmhouse, 37 Main Road, Middleton Cheney, Banbury, Oxfordshire OX17 2QT



Name and full postal address of your Bank or Building Society

To: The Manager
Bank / Building Society
Postcode

Service User Number

9	7	4	0	5	5
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Reference (Membership/Employee number)

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#### Instruction to your Bank or Building Society

Please pay Nationwide Group Staff Union direct debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Nationwide Group Staff Union and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit instructions for some types of account.

### THE DIRECT DEBIT GUARANTEE

- This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Nationwide Group Staff Union will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Nationwide

### THIS GUARANTEE SHOULD BE DETACHED AND RETAINED BY THE PAYER

Group Staff Union to collect a payment, confirmation of the amount and date will be given to you at the time of request.  
If an error is made in the payment of your Direct Debit by Nationwide Group Staff Union or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank

or building society. If you receive a refund you are not entitled to, you must pay it back when Nationwide Group Staff Union asks you to.  
You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



## ADDITIONAL INFORMATION

**DIVERSITY** The following questions are optional but we would invite and encourage you to help us monitor the diversity of our membership and to ensure equality of opportunity by providing the following information. Any information you do provide will be kept confidential.

(Please tick appropriate boxes)

**What do you regard as your ethnic origin?**

- Asian - Other     Bangladeshi     Black - African     Black - Caribbean     Black - Other     Chinese     Indian     Pakistani
- White & Asian     White & Black Caribbean     White & Black African     White - British     White - Irish     White - Other
- Other mixed background     Other     Prefer not to say

**Do you consider yourself to have a disability?**     Yes     No

**What is your religion?**

- Buddhist     Christian     Hindu     Jewish     Muslim     No Religion     Other     Sikh     Prefer not to say

**What is your sexual orientation?**     Bisexual     Gay     Heterosexual     Lesbian     Prefer not to say

### How We Use Your Personal Data

We process the personal information of members and former members which is necessary to carry out the legitimate activities of a trade union. This includes providing services relevant to membership and to fulfil our legal obligations under trade union legislation.

Your personal information will be used for a range of Union activities including: the maintenance of records to determine your membership class and subscription rate; the collection of subscriptions; to support you with employment issues and disputes including keeping notes and documents relevant to advice we have given; to support you with other issues such as injury claims; to send you communications about the Union and our services and benefits; to conduct ballots and elections; monitoring for diversity and equality purposes.

All information (updated as appropriate) will be kept throughout your membership.

If you end your membership, we will hold your information for a reasonable period after you leave (normally six years). We keep your information in case you wish to query an element of your membership or you wish to re-join NGSU or to access any post-membership benefits.

Ordinarily, your personal information will only be available to NGSU employees. However, where necessary to assist members in specific cases, relevant extracts of that information may be shared with accredited Disciplinary Officers or elected Officials and Representatives.

### Sharing Your Personal Information with other Organisations

If you choose to pay your NGSU subscriptions by payroll deduction we will need to disclose your membership and employee number to Nationwide and share appropriate data for the purposes of collecting your subscriptions. If you ask us to provide individual representation services we may discuss details of your circumstances with relevant Nationwide employees, subject to your consent.

We will share your name and address with other organisations to assist with the provision of membership services, for example, to send you our member magazine and to conduct an election or ballot in accordance with our statutory obligations. If we are supporting you in respect of an employment dispute and we determine the need to obtain legal advice, we will, with your consent, share your personal information with our appointed solicitors, for the purposes of obtaining advice and, where appropriate, representation relevant to the dispute.

NGSU does not provide or sell membership data to other companies for marketing purposes and third parties will not normally be allowed to contact you directly for marketing purposes. We do not transfer data to third countries or international organisations.

Some union benefits require members to register separately with a third party to access the benefit. If you choose to register directly with a third party, they will be the Data Controller for purposes of processing any data you provide to them.

### Your Rights

You have the right to request: a copy of the personal information we hold about you; a correction of your personal information; to have personal information erased if the information is no longer relevant to the purposes for which we have collected it; to transfer data to another organisation (data portability). We will deal with any requests in accordance with the requirements and timescales set out in GDPR.

### More Information and Contact

You can read our full Privacy Statement on our website at [www.ngsu.org.uk](http://www.ngsu.org.uk).

If you have any questions about the personal information we hold or wish to exercise any of your rights outlined above, please send your request to: The Data Protection Officer, NGSU, Middleton Farmhouse, 37 Main Road, Middleton Cheney, Banbury OX17 2QT.

## Contact us

### Nationwide Group Staff Union

Middleton Farmhouse  
37 Main Road  
Middleton Cheney  
Banbury  
Oxfordshire OX17 2QT

**T: 01295 710767**

**E: [ngsu@ngsu.org.uk](mailto:ngsu@ngsu.org.uk)**

## Come and meet us

We have offices in these  
Nationwide Administration Centres:

- **Bournemouth Administration Centre:**  
3rd Floor North
- **Caledonia House:** Ground Floor West
- **Nationwide House Swindon:**  
Lifestyle Haven LG (near the gym)
- **Northampton Administration Centre:**  
1st Floor South
- **Optimus Swindon:**  
Ground Floor South (rear)